

**COMMITTEE:** GRAMPIAN JOINT POLICE BOARD

**DATE:** 04 NOVEMBER 2011

**TITLE OF REPORT:** ACPOS POLICE SERVICE IN SCOTLAND  
PERFORMANCE REPORT 1 APRIL – 30 JUNE 2011

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**1. PURPOSE OF REPORT**

- 1.1 On 29 September 2011, the ACPOS Police Service in Scotland Performance Report 1 April – 30 June 2011 was published. The ACPOS document provides comparative data from all Scottish Forces in relation to a selection of the Scottish Policing Performance Framework (SPPF) national performance indicators.
- 1.2 The attached report details Grampian Police's position in relation to other Forces.

**2. RECOMMENDATION(S)**

- 2.1 This report is submitted for the approval of Members of the Grampian Joint Police Board.

**3. FINANCIAL IMPLICATIONS**

- 3.1 N/A

**4. SERVICE & COMMUNITY IMPACT**

- 4.1 N/A

**5. OTHER IMPLICATIONS**

- 5.1 N/A

## 6. REPORT SUMMARY

### RECORDED CRIMES PER 10,000 POPULATION

- We have less crimes per 10,000 population than the Scottish average for the following crime groups:
  - 1 (violence),
  - 4 (fire-raising, mal mis, reckless conduct),
  - 5 (drugs & other), and
  - 6 (miscellaneous)
  
- Group 2 (sexual offences) continue to prove the biggest challenge for us with the highest number of offences per 10,000 population at 5.0.

Recorded Crimes per 10,000 population – 2011/12 Quarter 1	Grampian	Our position in Scotland	Scotland Average	Highest Force		Lowest Force	
Group 1 - Violence	2.8	3rd highest	4.8	6.5	Strathclyde	2.2	D&G
Group 2 – Sexual Offences	5.0	Highest	3.7	5.0	Grampian	2.5	D&G & Tayside
Group 3 - Dishonesties	76.0	3rd highest	75.0	83.2	Strathclyde	41.0	D&G
Group 4 - Fireraising, mal mis, reckless conduct	33.9	4th lowest	38.9	44.0	Strathclyde	29.1	D&G
Group 5 - Drugs and Other Crimes	24.7	4th lowest	32.6	41.2	Strathclyde	22.1	Fife
Group 6 - Misc Offences	89.1	3rd highest	106.9	150.5	Strathclyde	61.7	L&B
Group 7 - Road Traffic Offences	182.4	4th lowest	173.6	275.1	D&G	133.5	Fife

## DETECTION RATES

- All of our Crime Group detection rates continue to be at the lower end of the scale compared to other Forces.
  - Compared to quarter 1 in 2010/11, our detection rates for groups 1 (violence), 2 (sexual offences), 3 (dishonesties), 4 (fireraising, malicious misconduct, reckless conduct) and 5 (drugs and other crimes) are all lower.
  - The following detection rates for Grampian Police are below the Scottish average:
    - group 2 (sexual offences),
    - group 5 (drugs and other crimes)
    - group 6 (miscellaneous) and
    - group 7 (road traffic) are below the Scottish averages.
  - We have the lowest detection rates in Scotland for group 5 (other), group 6 (miscellaneous) and group 7 (road traffic).

Detection Rates – 2011/12 Quarter 1	Grampian	Our position in Scotland	Scotland Average	Highest Force	Lowest Force	Comments	
Group 1 - Violence	75.8%	3rd lowest	73.1%	104.3%	Fife	67.4% L&B	Down 5.1% compared to Q1 2010/11
Group 2 – Sexual Offences	59.9%	2nd lowest	64.4%	89.2%	D&G	59.6% Central	Down 5.9% compared to Q1 2010/11
Group 3 - Dishonesties	36.6%	3rd lowest	36.4%	57.3%	D&G	30.9% Strathclyde	Down 1.7% compared to Q1 2010/11
Group 4 - Fireraising, mal mis, reckless conduct	29.2%	3rd lowest	24.5%	48.3%	D&G	16.6% Strathclyde	Down 1.4% compared to Q1 2010/11
Group 5 - Drugs and Other Crimes	94.6%	Lowest	98.5%	100%	D&G	94.6% Grampian	Down 4.7% compared to Q1 2010/11
Group 6 - Misc Offences	73.7%	Lowest	84.1%	92.6%	Fife	73.7% Grampian	Up 4.4% compared to Q1 2010/11
Group 7 - Road Traffic Offences	96.5%	Lowest	99.3%	100%	D & G, Fife, L&B & Tayside	96.5% Grampian	Up 1.7% compared to Q1 2010/11
Racially Motivated Crimes	67.1%	3rd lowest	65.5%	88.9%	D&G	60.9% L & B	Up 0.5% compared to Q1 2010/11

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## SUMMARY

### Examples of excellent performance in quarter 1:

- Highest proportion of 999 calls answered within 10 seconds – increased by 1.8% from quarter 1 last year to 98.9%.
- 2nd highest proportion of emergency response incidents responded to within Force target time. Increased by 1.9% from quarter 1 last year to 94.0%.
- 3rd fastest response time to emergency incidents. Reduction of 38 seconds from quarter 1 last year to 5 minutes, 31 seconds.
- 2nd highest number of Special Constables at 191, an increase of 18 from quarter 1 last year.
- 2nd highest number of hours spent on duty by Special Constables at 7753. This equates to 14.8% of the national total.
- 2nd highest percentage of reports submitted to PF within 28 days at 92.7%. This is a decrease of 2.7% compared to quarter 1 2010/11.
- 2nd lowest sickness absence figures for Police Officers and Police Staff at 3.7% and 2.8% respectively.
- 2nd lowest proportion of salary costs accounted for by overtime for Police Officers at 2.5% and joint lowest for Police Staff at 0.5%.

### Examples of challenging performance in quarter 1:

- Highest proportion of sexual offences per 10,000 population at 5.0. Scottish average is 3.7.
- 2nd lowest percentage of reports submitted to Children's Reporter within 14 days at 71.0%, a reduction of 14.3% compared to quarter 1 last year.
- 2nd lowest proportion of ASBFPNs complied with at 51.2%, a reduction of 17.0% from quarter 1 last year.

## SERVICE RESPONSE

Other Indicators 2011-12 Quarter 1	Grampian	Our position in Scotland	Scotland Average	Highest Force		Lowest Force		Comments
Complaints per 10,000 population recorded	2.6	5th lowest	1.9	3.1	Northern	1.1	Strathclyde	Down 0.5% compared to Q1 2010/11
Number of quality of service closed allegations contained within complaint cases per 10,000 population	0.8	5th lowest	0.5	1.0	Fife & Northern	0.2	Strathclyde	Up 0.2 compared to Q1 2010/11
Number of 999 calls	13,210	3rd highest	159,198 (total)	76,505	Strathclyde	2998	D&G	Down 3.0% (406) compared to Q1 2010/11
Proportion of 999 calls answered in 10 seconds	98.9%	Highest	94.5%	98.9%	Grampian	82.2%	Northern	Up 1.8% compared to Q1 2010/11
Number of emergency response incidents	1057	4th lowest	23,505	10,285	Tayside	207	D&G	Down 16.6% (211) compared to Q1 2010/11
Proportion of emergency incidents responded to within Force target time	94.0%	2nd highest	N/A	95.8%	L&B	67.1%	Northern	Up 1.9% compared to Q1 2010/11
Average response time to emergency incidents (Grade 1)	5 min 31 sec	3rd fastest	10 min 10 sec	17min 6 sec	Tayside	5 min 11 sec	Fife	Down 10.3% (38 seconds) compared to Q1 2010/11
Number of non-emergency calls	92,450	5th lowest	891,762 (total)	284,015	Strathclyde	38,661	D&G	Down 1.1% (987 calls) compared to Q1 2010/11
Total number of non-emergency calls per 10,000 population	1679	3rd lowest	1708	3471	Northern	1278	Strathclyde	Down 2.1% (36 calls) compared to Q1 2010/11
Proportion of non-emergency calls abandoned/lost	3.1%	3rd lowest	3.5%	7.6%	Northern	1.2%	L&B	Up 1.5% compared to Q1 2010/11
Proportion of non-emergency telephone calls answered within 40 seconds	90.3%	4th lowest	92.4%	98.0%	L&B	84.6%	Tayside	Down 1.2% compared to Q1 2010/11
Number of Incidents	38,165	5th lowest	521,363 (total)	239,367	Strathclyde	17,858	D&G	Down 3.2% (1244 incidents) compared to Q1 2010/11
Total number of incidents per 10,000 population	693	Lowest	998	1205	D&G	693	Grampian	Down 4.1% (30 incidents) compared to Q1 2010/11
Number of sudden deaths reported to PF	119	4th lowest	2037 (total)	1111	Strathclyde	36	D&G	Down 1.7% (2 deaths) compared to Q1 2010/11

## PUBLIC REASSURANCE & COMMUNITY SAFETY

Other Indicators 2011/12 Quarter 1	Grampian	Our position in Scotland	Scotland Average	Highest Force		Lowest Force		Comments
Number of Racist Incidents	140	3rd highest	1363 (total)	660	Strathclyde	9	D&G	Down 15.7% (26) compared to Q1 2010/11
Number of Adult Fatalities	5	Joint 4th lowest	42 (total)	12	Strathclyde	1	Fife	Down 44.4% (4) compared to Q1 2010/11
Number of Child Fatalities	0	Joint Lowest	1 (total)	1	Strathclyde	0	All other Forces	Identical to Q1 2010/11
Persons KSIs per million vehicle kilometres (annualised)	0.0548	Highest	0.0451	0.0548	Grampian	0.0379	Northern	Down 0.0134 compared to Q1 2010/11
Child KSIs per million vehicle kilometres (annualised)	0.0075	4th lowest	0.0064	0.0097	Fife	0.0000	Northern	Up 0.0042 compared to Q1 2010/11
All people slight injuries per million vehicle kilometres (annualised)	0.1602	3rd lowest	0.2190	0.3014	L&B	0.1441	D&G	Up 0.8700 compared to Q1 2010/11
Number of Special Police Constables	191	2nd highest	1616 (total)	601	Strathclyde	88	Central	Up 10.4% (18) compared to Q1 2010/11
Number of hours on duty for Special Police Constables	7753	2nd highest	52,349 (total)	18,587	Strathclyde	2363	Central	Down 3.3% (266) compared to Q1 2010/11
Registered Sex Offenders (in the community)	267	5th lowest	3147 (total)	1233	Strathclyde	99	D&G	Down 5.7% (16) compared to Q1 2010/11
Number of Domestic Abuse Incidents	869	3rd lowest	14,503 (total)	7257	Strathclyde	333	D&G	Up 11.4% (89) compared to Q1 2010/11
Number of individuals brought into custody	4943	3rd highest	51,227 (total)	22,987	Strathclyde	1648	D&G	Down 3.9% (201) compared to Q1 2010/11
Number of Children and Young People (aged 8-17) who have committed Group 1-6 Crimes and Offences	1037	3rd highest	11,373 (total)	6218	Strathclyde	210	D&G	Down 29.5% (433) compared to Q1 2010/11

## CRIMINAL JUSTICE & TACKLING CRIME

Other Indicators 2011/12 Quarter 1	Grampian	Our position in Scotland	Scotland Average	Highest Force		Lowest Force		Comments
Reports submitted to the PF within 28 days	92.7%	2nd highest	87.6%	96.0%	D&G	76.1%	L&B	Down 2.7% compared to Q1 2010/11
Reports submitted to the Children's Reporter within 14 days	71.0%	2nd lowest	83.4%	92.5%	Central	63.9%	Tayside	Down 14.3% compared to Q1 2010/11
Number of ASB FPNs issued	600	3rd highest	15,732 (total)	12,569	Strathclyde	129	D&G	Down 4.5% (28) compared to Q1 2010/11
Proportion of ASB FPNs complied with	51.2%	2nd lowest	38.4%	72.9%	Fife	32.8%	Strathclyde	Down 17.0% compared to Q1 2010/11
Number of Formal Adult Warnings issued	291	5th lowest	1744 (total)	612	Strathclyde	37	Northern	Down 30.0% (125) compared to Q1 2010/11
Number of restorative justice warnings issued and conferences held	23	Lowest	526 (total)	134	Strathclyde	23	Grampian	Down 55.8% (29) compared to Q1 2010/11
Supply and possession with intent to supply offences (All Drugs)	178	3rd highest	1715 (total)	874	Strathclyde	59	D&G	Down 16.0% (34) compared to Q1 2010/11
Supply and possession with intent to supply offences (Class A Drugs)	65	3rd highest	591 (total)	305	Strathclyde	17	Northern	Down 38.7% (41) compared to Q1 2010/11
Proportion of total offences that are Class A drugs	36.5%	3rd highest	34.5%	47.9%	D&G	16.7%	Northern	Down 13.5% compared to Q1 2010/11
Weight (grams) of Class A drug seizures	3692	5th lowest	34,252 (total)	14,064	L&B	77	D&G	Up 33.5% (927g) compared to Q1 2010/11
Quantity (tablets) of Class A drug seizures	10	2nd lowest	3107 (total)	2748	Tayside	0	L&B	Up 42.9% (3) compared to Q1 2010/11
Millilitres of Class A drug seizures	450	Highest	1179 (total)	450	Grampian	0	Central & Tayside	Up 92.1% (5222) compared to Q1 2010/11
Number of counter terrorism briefings/presentations delivered	45	4th lowest	570 (total)	236	Strathclyde	21	D&G	N/A
Number of people (non Police) present	529	5th lowest	6396 (total)	3577	Strathclyde	36	D&G	N/A

## SOUND GOVERNANCE & EFFICIENCY

Other Indicators 2011/12 Quarter 1	Grampian	Our position in Scotland	Scotland Average	Highest Force		Lowest Force		Comments
Sickness Absence Police Officers	3.7%	2nd lowest	N/A	4.4%	Fife & Strathclyde	3.4%	D&G	Up 0.5% compared to Q1 2010/11
Sickness Absence Police Staff	2.8%	2nd lowest	N/A	5.8%	Strathclyde	2.7%	D&G	Down 1.4% compared to Q1 2010/11
Turnover Rates for Police Officers	1.4%	Highest	0.8%	1.4%	Grampian	0.2%	Fife	Up 0.5% compared to Q1 2010/11
Turnover Rates for Police Staff	8.2%	2nd highest	4.5%	8.5%	Tayside	1.6%	D&G & Fife	Up 3.4% compared to Q1 2010/11
Salary Costs accounted for by Overtime Police Officers	2.5%	2nd lowest	3.2%	4.3%	Northern	2.3%	Fife	Down 0.2% compared to Q1 2010/11
Salary Costs accounted for by Overtime Police Staff	0.5%	Joint Lowest	1.6%	2.6%	Strathclyde	0.5%	Fife & Grampian	Down 0.2% compared to Q1 2010/11
Expenditure on salaries (£000s)	20,983	3rd highest	231,742 (total)	102,790	Strathclyde	6200	D&G	Up 0.2% (48) compared to Q1 2010/11
FOI Requests	145	3rd lowest	1323 (total)	255	Strathclyde	117	D&G	Down 8.8% (14) compared to Q1 2010/11
FOI Questions	702	5th lowest	5385 (total)	903	Strathclyde	405	Northern	Up 35.5% (184) compared to Q1 2010/11

## 7. REPORT AUTHOR DETAILS

7.1 Superintendent  
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## 8. BACKGROUND PAPERS

8.1 N/A

Chief Constable  
25 October 2011